



The Perfect Fit

Owners Guide

Congratulations! You have purchased the finest spa cover available. We thank you for your purchase and hope that you will enjoy your new cover for years to come.

Core Covers™ works hard to provide all customers with superb quality, innovation, reliability and exceptional customer service. We're proud to provide you with a limited 3-year warranty.

Visit **www.corecovers.com/warranty**
to register your cover for 3-year warranty coverage.

OUR WARRANTY

The first thing that you should do is register your spa cover at www.corecovers.com/warranty. If you ever have a problem with your cover, you can call Core at 855-763-7450 Monday through Friday, 8:00 am to 5:00 pm Pacific Time. We will work with you and your dealer to determine the nature of the problem in order to respond as quickly and fairly as possible. If we find your problem is not under warranty, we will recommend the best solution based on your situation.

Warranty Overview

Any Core Spa Top™ found by the manufacturer to be unserviceable due to defects in materials or workmanship within three years from date of manufacturing will be repaired or replaced at Core's option without charge for materials and labor to the original owner. Freight from Core Covers is to be paid by the consumer. Covers which have #1 foam cores have an 90 day warranty on foam cores. Custom covers ordered with non tapered foam have a 30 day warranty. You can view the warranty in full text at www.corecovers.com/warranty.

General Exclusions

This warranty does not include damage incurred by use of the Spa Top™ other than in accordance with printed instructions or product literature provided by Core, or conditions resulting from:

- A. Defects in component or part which is not part of the Spa Top™.
- B. Failure to provide reasonable and necessary maintenance.
- C. Misuse, abuse, negligence, accident, acts of God, or alterations/repairs (including cover lifts) other than authorized by Core.
- D. Natural fading and minor deterioration.

Caution

Broken foam cores are not covered by the warranty. Do not walk, sit, crawl, jump, place objects, etc. on your cover. (Note: if broken, your cover may absorb water and become heavy.) Also, you should be aware that you can "burn" and damage the vinyl with improper or severe use of water sanitizers. Sorry, but we cannot warrant these situations.

This warranty extends only to the original consumer purchaser of the Spa Top™ and terminates upon any transfer of ownership by the original consumer purchaser prior to the expiration of the warranty period. Except as expressly provided, there shall be no additional warranty, obligation, expressed or implied, oral or statutory.

Rights and Remedies

- A. Core shall not be liable for consequential damages or any incidental expenses resulting from any breach of the above expressed warranties.
- B. This warranty gives you specific rights, and you may have other rights which vary from state to state.
- C. Any dispute between the buyer and Core pertaining to this warranty may, at the option of the buyer, be resolved in California according to the rules of the American Arbitration Association.

Quality You Can Count On...

Our Spa Top™ is made with superior materials and craftsmanship, but it will not last unless it is properly cared for. And that's where you, the customer, comes in.



MAINTENANCE INSTRUCTIONS

Vinyl can be dry and become brittle. Not only does it look bad, but dry, brittle vinyl can tear at the seams and stress points. Quality materials, internal sewn reinforcing, and careful workmanship cannot help against the ravages of Mother Nature unless the cover is properly cared for. Proper care is easy. Once a month, clean and condition the cover according to the maintenance instructions:

- We recommend you use Core's Vinyl Conditioner or saddle soap on your cover. The product we make is gentle to the vinyl and adds UV blockers and plasticizers back into the vinyl. As long as the product you choose to use does not damage the vinyl, your Core "3-Year Warranty" will be in force.
- Choose a pleasant day each month to remove your cover from the spa and lay it on a flat surface convenient to a garden hose. Douse the cover with a healthy amount of water from a hose or bucket to rinse away any loose dirt or debris.
- Using a soft bristle brush, scrub the cover clean with Core's Squeeze'NClean™, or a mild solution of dishwashing liquid—about one teaspoon of soap to two gallons of water. Use a gentle circular motion of the soft bristle brush, being cautious not to let any areas of the cover dry before it can be rinsed with water. Rinse thoroughly.
- Now it is time to apply the vinyl conditioner. Use saddle soap or Core's Vinyl Conditioner as directed on the container. Massage the conditioner into the cover in a gentle but firm manner.
- Before replacing the cover on your spa, wipe and rinse any dirt from the bottom side of the cover. When you are ready, put the cover on the spa. A well-cared-for spa cover is a thing of beauty in its own right. Again, be sure to clean and condition your cover at least once a month—more often if needed.

Vinyl Expectations

There are a few things you can expect your cover to do under certain common conditions. For instance, you can expect the vinyl underside to become darker or lighter and the texture raised due to the chemicals and heat in the spa water. This will not diminish the function of the cover.

Please Note: If, for any reason, you remove the foam cores from the vinyl encasement, DO NOT leave them exposed to direct sun. Also, DO NOT use plastic to cover your Spa Top™ or leave metal objects on top of the cover. On warm days the heat generated can melt the foam cores inside the cover.

Spa Top Safety Standards

Our Spa Top™ is designed as an ultra-thermal insulating safety cover for your spa. It also keeps dirt out and conserves water. When used according to the instructions, the Spa Top™ meets or exceeds the safety cover standards set forth by the ASTM (American Society for Testing and Materials). However, you should not rely on any single device to guarantee safety around your spa or pool. Using several devices to provide "layers of protection" is considered the best approach by safety experts. Adult supervision is the only way to prevent accidents. At greatest risk are children under five years of age. Be sure to maintain constant eye contact with children whenever they are near, or could get near, any body of water.

Spa Top Installation Instructions

Your Spa Top™ comes with tie-down straps and locking hardware to attach the cover to the spa or decking. Install as follows:

1. Place cover on spa. Be sure it is correctly positioned.
2. Position the tie-down hardware on the side of the spa so they are easily reached by the cover tie-down straps.
3. Allow for about 1/2" to 3/4" slack in the tie-down strap to make it easy to insert the strap into the hardware and to compensate for vinyl shrinkage in cold weather.
4. Attach hardware with the screws provided. (Use epoxy or other suitable anchors for installing in concrete, tile, etc.)
5. Core's locking hardware may be locked with a key (provided). Keep cover fastened down at all times when not in use.

Spa Top Tips

- If you get a puddle on your cover, unzip the vinyl covering and turn over the foam core. That will probably take care of it! (Sometimes even a new cover will need this.)
- Use the handles to lift the cover. The tie-down straps and the skirt seams can tear if you use them.
- Use Core's Vinyl Conditioning Creme to reduce fading and minor deterioration, mostly from the sun.
- Ask your spa dealer about proper water chemistry. It will extend the life of your cover and your spa, and reduce possibility of mildew.
- After a snowfall or ice storm, use a soft broom to remove accumulation from your Spa Top™.
- Apply a light amount of WD-40® with a Q-Tip® to free the locking hardware if they become frozen shut. Call for a free copy of our Winterizing Tips.
- Use Core's locking Hold-Down Straps for added security and all high wind and storm conditions.
- If you encounter mildew, call Core and request a copy of our information sheet on how to get rid of mildew.
- And by the way, some dogs love to chew on covers.

